

C. V.

DOAA RAMADAN ALI MOHAMMED



❖ PERSONAL INFORMATION:

Name	:	Doaa Ramadan Ali Mohammed
Marital status	:	Married
Nationality	:	Egyptian
Address	:	Abdulhai Noor-Eldin St., El-Makhbaz El-Ali, Qena, Egypt.
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Languages	:	Arabic: Excellent English: Very good

❖ **EDUCATION:**

Level	Institution's Name and Dates	Program of Study
Higher Education	Faculty of Commerce, South Valley University, Qena Branch. 2008	Bachelor of Commerce, Business Administration Department
Postgraduate Education	Faculty of Commerce, South Valley University, Qena Branch. 2009-2011	Pre-studies of Master in Management, Courses for two years as a partial requirement of the program in addition to the thesis of master.
	Faculty of Commerce, South Valley University, Qena Branch. 2015	Master degree in Business Administration, Major: Human Resources Administration. Title: The Relationship between the Organization Culture and the Empowerment of Women in Academic Leadership in the University and the Role of Self-efficacy within this Relationship. "Applied Field Study on South Valley University in Qena"
	Sohag Faculty of Commerce, Sohag University. 2016-2017	Preliminary study of PhD, (courses in management studies for one year 2016-2017, Sohag Faculty of Commerce, Sohag University).
	Faculty of Commerce, South Valley University, Qena Branch. 2020	PhD in management studies. The research focuses on crisis management in the Egyptian hospitals. Title: A Proposed Framework for the Impact of Social Responsibility towards Patients in University Hospitals on the Relationship between Internal Marketing and Health Service Quality. "A Field Study Applied to University Hospitals of the Arab republic of Egypt"

❖ **QUALIFICATIONS AND WORK EXPERIENCE:**

- Lecturer at the Faculty of Commerce of South Valley University and a Faculty Member. Participate in teaching and educational planning for undergraduate and graduate students and conduct examinations in the subjects I have taught within the Department of Business Administration at the Faculty of Commerce, South Valley University from 2020 until now.
- Assistant Lecturer, Researcher and Assistant Faculty Member at the Faculty of Commerce, South Valley University 2015-2019.
- Assistant, Researcher and Assistant Faculty Member at the Faculty of Commerce, South Valley University 2008-2015.

❖ **MAIN CURRENT AND PAST POSITIONS, ACTIVITIES AND RESPONSIBILITIES:**

- Member of the Quality Assurance and Accreditation Committee at the Faculty of Commerce, South Valley University in 2021/2022.
- Coordinator of the Social Committee for Students of the Faculty of Commerce, South Valley University in 2020/2021.
- Provide advice and support to students to create a good environment for study during academic work.

❖ **COURSES TAUGHT: BUSINESS ADMINISTRATION DEPARTMENT AS FOLLOWS:**

- Public Administration
- Regulatory behavior
- Management information systems
- Human resources management
- Crisis Management
- Marketing Management
- E-marketing
- Marketing services
- Internal marketing
- Ethics in business administration and social responsibility
- Administrative applications on the computer

- Contemporary administrative issues
- Project Management
- Entrepreneurship
- E-commerce
- Public Relations Department
- Production Management
- Procurement & Warehouse Management
- Finance Management
- Public Sector Management

❖ **RESEARCH, CONFERENCES AND WORKSHOPS:**

Doaa Ramadan Ali Mohammed, Impact of Financial Risks on the Profitability of Egyptian Commercial Banks: Theoretical Study, South Valley University Faculty of Commerce, 3rd International Conference of Industrial and Service Organizations Management in Light of Sustainable Plans, Hurghada, Egypt, October 1-3, 2019.

Doaa Ramadan Ali Mohammed, Impact of Social Responsibility towards Patients at University Hospitals in A.R.E. in the Relationship between Internal Marketing and the Quality of the Health Service "Proposed Model", 4th Young Researchers Conference for Sciences (Social, Human and Educational) in South Valley University, Qana, February 27-28, 2018.

Doaa Ramadan Ali Mohammed, The Impact of Self-Efficacy on the Relationship between the Culture of the Organization and the Empowerment of Women in the Academic Leadership of the University – A Field Study Applied to South Valley University in Qena – Research Published at the Third Conference of Young Researchers at Egyptian Universities, South Valley University, Qena – Luxor, November 1-3, 2016.

My current research interests focus on HRM, marketing management, change readiness in higher education institutes and quality of services of service organizations.

❖ **PERSONAL AND PROFESSIONAL SKILLS:**

1. Presentation skills using PowerPoint.
2. Communication skills (Very Good)
3. Able to work in groups.
4. Able to deal with student problems based on both an individual and a group focus.
5. Able to organize and lead groups to achieve specific targets.
6. Using the Internet in both academic and non-academic environment.
7. Different computer skills in academic and non-academic issues, word processing, presentation, data entering, data analysis, writing and printing.
8. Translation from English to Arabic in the area of specialization including: Management and Human Resource Management.
9. Training and effective teaching skills.